

X. DRY GOODS CONTACT LIST

DISTRIBUTION CENTER	PHONE NUMBERS AND E-MAIL ADDRESSES	FAX NUMBERS
Dry Goods Center	Main Switchboard (563) 388-2200 generaloffices@vonmaur.com	(563) 388-2242
Logistics Manager <i>Contact with questions regarding general instructions, shipping, routing, carriers, freight negotiation form, store list or volume loads</i>	Chris Drew (563) 388-2260 logismgr@vonmaur.com	(563) 388-2242
Distribution Center Manager <i>Contact with questions regarding tickets, hangers, packaging, or bulk orders</i>	Kayla Seitz (563) 388-2224 DCExecManagement@vonmaur.com	(563) 468-4111
Assistant Distribution Center Manager <i>Contact with questions regarding tickets, hangers, packaging, or bulk orders</i>	Holly Sutton (563) 445-7004 DCExecManagement@vonmaur.com Karen Burfield (563) 336-7354 DCExecManagement@vonmaur.com	(563) 468-4111
Receiving Clerk	Dee Denney (563) 388-2200 ext 3368 DCreceiving@vonmaur.com Lisa Vaughn (563) 388-2200 ext 3368 DCreceiving@vonmaur.com	(563) 468-4111
Accounts Payable	Jan Black (563) 388-2276 AccountsPayable@vonmaur.com Kelli Herald (563) 388-2227 AccountsPayable@vonmaur.com Mel Davis (563) 468-4816 AccountsPayable@vonmaur.com	(563) 388-2242
EDI Coordinator	Jonathan Neavor (563) 388-2284 edicoord@vonmaur.com	(563) 468-4111
Vendor Return <i>Contact with questions regarding RTVs or merchandise repairs</i>	Vendor Return Department (563) 445-7008 rtv@vonmaur.com	(563) 388-2242

To update shipping and return addresses, email Vendor Return at rtv@vonmaur.com. To update the Accounts Payable address, email AccountsPayable@vonmaur.com

In order to minimize freight charges and maximize merchandise receiving and processing efficiency, Dry Goods requires that you honor the Compliance Guide, which may be viewed or printed in the [Vendor Policies](#) section of www.drygoodsusa.com. These requirements apply to all shipments regardless of whether they are prepaid or collect. Failure to follow these instructions will cause additional freight expense and unacceptable delays in transit time, resulting in your company being charged the total freight charge plus an offset expense. Multiple issues on a shipment will result in multiple offset charges.

The Logistics Manager, Distribution Center Manager and Dry Goods Buyer are the only sources authorized to grant exceptions or clarify instructions to these Compliance requirements. Instructions received from any source other than the above, which differ from the Compliance Guide, are not valid, and will not be honored. A Buyer/Vendor Freight Negotiation form must be completed when deviation from the Compliance Guide is approved. Chargeback's will be issued to the Vendor if there is deviation from these instructions without proper authorization.